
CourierCook - Privacy Policy

CourierCook is dedicated to protecting your personal information and informing you about how we use it. This privacy policy applies to transactions and activities and data gathered through the CourierCook Platform. Please review this privacy policy periodically as we may revise it without notice. Each time you use the CourierCook Platform or provide us with information, by doing so you are accepting the practices described in this privacy policy at that time.

Data We Collect From You

In order to operate the CourierCook Platform and to provide you with information about services that may be of interest to you, we may collect "personal information" (i.e. information that could be used to contact you directly without using the CourierCook Platform) such as full name, postal address, phone number, PayPal account details or email address, or "demographic information" (i.e. information that you submit, or that we collect, that is not personal information). This may include, but is not limited to, zip code, hometown, gender, age/birth date, browsing history information, searching history information, and registration history information. Demographic information is divided into two categories: 1) "non-public information", which consists of information regarding a service and one-on-one communications between you and other users of the CourierCook Platform; and 2) "public information", which consists of all other demographic information. Please note that nowhere on the CourierCook Platform do we knowingly collect, keep or maintain personal information from children under the age of 18, as we require that all users represent to us that they are at least 18 years old.

How We Use Personal Information

We use your email address and your other personal information to help us efficiently operate the CourierCook Platform, to contact you in connection with your transactions and other activities on the CourierCook Platform (including, but not limited to, confirmation emails, or important news that could affect your relationship with CourierCook), to forward information regarding a service to you from other users such as Meal Cooks, to forward information regarding a service from you to other Users, and to contact you and others to suggest potential matches. These types of communications are known as "Operational Communications." In some cases, Operational Communications may also contain commercial messages, such as banner ads and special offers.

To operate the CourierCook Platform, including processing your transactions and supporting your activities on the CourierCook Platform, we may share your personal information with our agents, representatives, contractors and service providers so they can provide us with support services such as email origination, invoicing or related support services, customer relationship management services, and order fulfillment. We require these entities not to use your information for any other purpose.

By purchasing, or registering, products or services offered or sponsored by third parties on the CourierCook Platform, or electing to receive communications (such as emails or material by mail) or electing to participate in contests, sweepstakes or other programs (such as discount or rewards programs), offered or sponsored by third parties on the CourierCook Platform, you consent to our providing your personal information to those third parties. Those third parties may use your personal information in accordance with their own privacy policies. You will need to contact those third parties to instruct them directly regarding your preferences for the use of your personal information by them. Additionally, you agree that we may use and disclose all such information so submitted to such third parties in the same manner in which we are entitled to use and disclose any other information you submit to us.

Any third party with whom we are allowed to share your personal information is authorized to use your personal information in accordance with our contractual arrangements with such third parties and in accordance with their own privacy policies, over which we have no control, and you agree that we are not responsible or liable for any of their actions or omissions. Those who contact you will need to be instructed directly by you regarding your preferences for the use of your personal information by them.

How We Use Demographic Data

We may review all demographic data. We may use public information to enable other users to search your profile, to determine whether your location fits other user's requirements, and to communicate with you. We may use demographic information to tailor the CourierCook Platform and communications to your interests. We may also share demographic information with advertisers on an anonymous and aggregated basis (i.e. without telling the advertisers your identity). One of the reasons we may do this is to increase the likelihood that our advertisers' goods and services will appeal to you as a user of the CourierCook Platform. Our sharing of demographic information with advertisers is anonymous (i.e. we do not tell advertisers which particular CourierCook users are members of which demographic groups), subject to the rest of this privacy policy. When you respond to an advertisement, however, we ask you to remember that if that ad is targeted to a demographic group and you decide to give the advertiser your personal information, then the advertiser may be able to identify you as being a member of that demographic group.

How to Edit Your Information

CourierCook provides you with the ability to access and edit your personal information. To update your personal information, please send an email to SUPPORT@COURIERCOOK.COM asking to edit your profile. An edit form will be sent to you. This process applies to “Meal Gifters”, “Meal Recipients”, and “Meal Cooks” using the CourierCook Platform.

Information transmitted through boards, chats, polls or through any other means remains in our databases and becomes the property of CourierCook upon submission. Keep this in mind if you decide to communicate personal information through any of these applications.

Information Retention

To preserve the integrity of our databases, standard procedure calls for us to retain information submitted by members for an indefinite length of time. CourierCook understands your submissions as consent to store all your information in one place for this indefinite length of time, if we so wish. If required by law, as is the case to comply with the Children's Online Privacy Protection Act (COPPA), we will nullify member information by erasing it from our database. We will also respond to written member requests to nullify account information. Also, by using the CourierCook Platform, you do hereby represent and warrant that you understand and agree that all information submitted by you through the CourierCook Platform or otherwise to CourierCook becomes the property of CourierCook and may be used in the sole discretion of CourierCook in accordance with this Privacy Policy.

Special Cases in Which We Share Personal Information

Your personal information may be passed on to a third party in the event of a transfer of ownership or assets in CourierCook, LLC, or a bankruptcy. We may also disclose personal information when we determine that such disclosure is necessary to comply with applicable law, to cooperate with law enforcement or to protect the interests or safety of CourierCook or other visitors to the CourierCook Platform.

Our Security Precautions

Your CourierCook Profile is password-protected so that only authorized CourierCook employees have access to your account information. If you share a computer, you should sign out of your CourierCook member pages and close the browser window before someone else logs on. This will help protect your information entered on public terminals from disclosure to third parties.

CourierCook makes every effort to ensure that your information is secure on its system. CourierCook has staff dedicated to maintaining our privacy policy as set forth herein and other privacy initiatives, periodically reviewing Web security and making sure that every CourierCook employee is aware of our security practices. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, CourierCook cannot guarantee the security of any information you transmit to us, and you do so at your own risk. CourierCook expressly disclaims any liability that may arise should any other individuals obtain the information you submit to the CourierCook Platform.

CourierCook has security measures in place to protect against the loss, misuse and alteration of the information under our control. Your information may be transferred to and maintained on computer networks which may be located outside of the state, province, country or other governmental jurisdiction in which you reside, and the country or jurisdiction in which these computer networks are located may not have privacy laws as protective as the laws in your country or jurisdiction.

The CourierCook Platform may contain links to other web sites. We are of course not responsible for the privacy practices of other web sites. We encourage our users to be aware when they leave the CourierCook Platform to read the privacy statements of each and every web site that collects personally identifiable information. This Privacy Policy applies solely to information collected by the CourierCook Platform.

Changing our Privacy Policy for Previously Gathered Information

If at any point we decide to use particular personally identifiable information in a manner materially different from that stated at the time it was collected, we will notify users by way of email or by providing 30 days notice on the CourierCook Platform. We also encourage you to review this privacy policy periodically. By using the CourierCook Platform, you do hereby represent and warrant that you have read, understand and agree to all terms of Agreement. Please note that we will continue to have the right to change our privacy policy and practices, and how we use your personally identifiable information, without notice, as described in herein, provided that such changes shall only apply to information gathered on or after the date of the change.

Contacting CourierCook

If you have any questions about this privacy statement, the practices of CourierCook, or your dealings with CourierCook, you may contact us directly at SUPPORT@COURIERCOOK.COM.